

SV'S SRIDORA CACULO COLLEGE OF COMMERCE AND MANAGEMENT
STUDIES, KHORLIM, MAPUSA
B.COM FIFTH SEMESTER END EXAMINATION, JANUARY, 2022
CBCS (w.e.f. 2019-20)
Subject:- Industrial Management

Duration: 2 Hours

Max. Marks: 80

- Instructions :**
- i) All questions are **compulsory**, however **internal choice** is available.
 - ii) Answer sub-questions in Question 1 and Question 2 in not more than **100 words each**.
 - iii) Answer questions from Questions 3 to 6 in not more than **400 words each**.
 - iv) Figures to the **right** indicate **maximum** marks to the question.
 - v) Paper carries maximum of **80** marks.
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1. Answer any four of the following: (4x4=16)
 - a. Explain the Importance of Industrial Management' (any TWO points)
 - b. What is a 'Product/Line Layout'?
 - c. State and explain any TWO objectives of 'Plant Layout'.
 - d. Explain the 'Role of National Productivity Council'
 - e. What is meant by 'Occupational Hazards'?
 - f. What is meant by the term 'Productivity'?

2. Write short notes on any four of the following: (4x4=16)
 - a. Quality Circles
 - b. Force Field Analysis
 - c. Deming Wheel
 - d. Human Causes of accidents
 - e. Occupational Health
 - f. Legal provisions regarding health

3. A) State and explain any SIX principles of Scientific management. 12

OR

B) State and explain any SIX factors affecting factory location. 12

4. A) Explain the significance of higher Industrial Productivity (any SIX points). 12

OR

B) Elaborate on the factors affecting work environment. 12

5. A) State and explain any SIX principles of Total Quality Management (TQM). 12
OR
B) State and explain any SIX features of JIT (Just In Time) 12
6. A) Define 'safety'. State and explain the objectives of safety management. 12
OR
B) What are the effects of industrial accidents on 'employers' and 'workers'? 12