

**SV'S SRIDORA CACULO COLLEGE OF COMMERCE AND MANAGEMENT STUDIES,
MAPUSA, GOA**

B.COM. FIFTH SEMESTER END EXAMINATION (REPEAT), JUNE, 2022

Subject: Industrial Management

Duration: 2 Hours

Max. Marks: 80

- Instructions :**
- i) All questions are **compulsory**, however **internal choice** is available.
 - ii) Answer sub-questions in Question 1 and Question 2 in not more than **100 words each**.
 - iii) Answer questions from Questions 3 to 6 in not more than **400 words each**.
 - iv) Figures to the **right** indicate **maximum** marks to the question.
 - v) Paper carries maximum of **80** marks.

1. Answer **any four** of the following: 4 X 4=16
- a. State and explain any TWO principles of 'Scientific Management'.
 - b. State and explain any TWO factors affecting 'Factory Location'.
 - c. State and explain any TWO advantages of 'Process Layout'.
 - d. Explain how Government policies can affect industrial productivity.
 - e. State and explain the activities of National Productivity Council.
 - f. State and explain any TWO factors affecting work environment.
2. Write short notes on **any FOUR** of the following: 4 X 4=16
- a. Objectives of Just-in-Time
 - b. Failure Mode and Effect Analysis
 - c. ISO 9000
 - d. Objectives of Safety Management
 - e. Health programme in industries
 - f. OHSAS 18000
3. a. Discuss the importance of 'Industrial Management'. (Any SIX points) 12
- OR
- b. Discuss the importance of 'Plant Layout'. (Any SIX points) 12
4. a. Elaborate on the 'Technological and Financial' factors affecting industrial productivity. 12
- OR
- b. State and explain the measures to minimize occupational hazards. 12
5. a. State and explain the benefits of TQM. (Any SIX points) 12
- OR
- b. What is meant by 'Benchmarking'? Describe its characteristics. 12
6. a. Elaborate on Code of 'Practices for Accident Prevention'. 12
- OR
- b. Elaborate on the 'Legal Provisions regarding Health (as in Factories Act, 1948). 12

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