

**SV'S SRIDORA CACULO COLLEGE OF COMMERCE AND MANAGEMENT STUDIES,
MAPUSA, GOA
B.COM. FIFTH SEMESTER END EXAMINATION (REPEAT), JUNE, 2022
Subject: Industrial Management**

Duration: 2 Hours

Max. Marks: 80

- Instructions :**
- i) All questions are **compulsory**, however **internal choice** is available.
 - ii) Answer sub-questions in Question 1 and Question 2 in not more than **100 words each**.
 - iii) Answer questions from Questions 3 to 6 in not more than **400 words each**.
 - iv) Figures to the **right** indicate **maximum** marks to the question.
 - v) Paper carries maximum of **80** marks.

1. Answer **any four** of the following: 4 X 4=16
 - a. State and explain any TWO principles of 'Scientific Management'.
 - b. State and explain any TWO factors affecting 'Factory Location'.
 - c. State and explain any TWO advantages of 'Process Layout'.
 - d. Explain how Government policies can affect industrial productivity.
 - e. State and explain the activities of National Productivity Council.
 - f. State and explain any TWO factors affecting work environment.

2. Write short notes on **any FOUR** of the following: 4 X 4=16
 - a. Objectives of Just-in-Time
 - b. Failure Mode and Effect Analysis
 - c. ISO 9000
 - d. Objectives of Safety Management
 - e. Health programme in industries
 - f. OHSAS 18000

3. a. Discuss the importance of 'Industrial Management'. (Any SIX points) 12
OR
b. Discuss the importance of 'Plant Layout'. (Any SIX points) 12

4. a. Elaborate on the 'Technological and Financial' factors affecting industrial productivity. 12
OR
b. State and explain the measures to minimize occupational hazards. 12

5. a. State and explain the benefits of TQM. (Any SIX points) 12
OR
b. What is meant by 'Benchmarking'? Describe its characteristics. 12

6. a. Elaborate on Code of 'Practices for Accident Prevention'. 12
OR
b. Elaborate on the 'Legal Provisions regarding Health (as in Factories Act, 1948). 12

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